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**Anthem Blue Cross Blue Shield Connecticut Proposed Payment Policy Updates**

**Template Letter for Providers**

This letter is intended for speech-language pathologists (SLPs) to express their concerns to their Anthem Blue Cross Blue Shield Connecticut (Anthem CT) provider managers regarding the new payment structure announcement, which shifts from a fee-for-service payment structure to a flat-rate payment system.

**Who to send it to?**

The primary address for Anthem CT is included in the template. Please fill in the name of your insurance representative, as they vary from one provider to the next. You can email this letter to your provider representative at Anthem or Elevance. If you don’t know your provider representative check your contract, provider account, or directly with Anthem.

**What should I say?**

Carefully review your contract with Anthem CT and determine how this change will affect your practice. This letter offers a blueprint, but providers should add a personal touch to the letter to strengthen your message. There are also prompts within the letter to include information unique to you. Information from these articles may be useful in bolstering your message:

* [Kaiser Family Foundation *How Much More Than Medicare Do Private Insurers Pay? A Review of the Literature*](https://www.kff.org/medicare/issue-brief/how-much-more-than-medicare-do-private-insurers-pay-a-review-of-the-literature/)
* [Congressional Budget Office *The Prices That Commercial Health Insurers and Medicare Pay for Hospitals’ and Physicians’ Services*](https://www.cbo.gov/system/files/2022-01/57422-medical-prices.pdf) *[PDF]*

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[Date of Submission]

[Name of Insurance Representative]

Anthem Blue Cross and Blue Shield Connecticut

108 Leigus Rd

Wallingford, CT 06492

Re: Anthem CT Changes to Payment Structure for PT, OT, and ST Services

Dear Provider Relations Department:

I have been an enrolled provider for the last [insert number of years] years and have [insert number of years] years’ experience practicing as a speech-language pathologist. Currently, I serve [number of patients you see with this insurance] patients with Anthem CT. I am writing to express my concerns about the recently announced changes in the payment structure for PT, OT, and ST services.

The proposed payment structure change does not reflect the value of the services I provide nor does it meet my practice expense needs, especially in a time of inflation. The Medicare economic index expected a 4.6% inflation of medical practice costs in 2024 alone. [Calculate and share the amount of loss you would experience under the new payment structure]

[You can use information from the articles linked above to help bolster your arguments for your ideal payment rate]

A reduction in payment at this time would [explain how this will impact your practice and the actions you will need to take if this payment change takes place].

[Add specific questions you may have regarding the changes and their impact on your provider contract, as needed.]

Thank you for your time and attention to this important matter.

Sincerely,

[Provider’s name]

[Practice name]

[Address]

[City, State Zip]

[Phone number]

[Email]

[NPI]